



Corporate Social Responsibility Statement (CSR)

“At NWVA we recognise and understand the significance of the local community within which we operate, and we aim to enhance our contribution to the community by being sensitive to the needs of local people and groups and promoting ethical and socially responsible trading” - ***Stephan Surmont, MD***

Approved by

Stephan Surmont

Group Managing Director

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1. Introduction

Nationwide Holdings Ltd (NWVA) is committed to conducting business in a responsible, ethical and sustainable manner.

We recognise that our responsibilities extend beyond commercial performance and include consideration of our employees, customers, suppliers, communities and the environment. Through responsible business practices, NWVA seeks to create long-term value whilst maintaining high standards of integrity, professionalism and accountability.

The Group provides roadside assistance, vehicle recovery, vehicle transportation, accident repair and associated support services through its wholly owned subsidiaries. We recognise that the long-term success of our business depends upon maintaining the trust and confidence of our customers, employees, suppliers, regulators and the communities in which we operate.

This Statement supports the Group's wider governance framework and complements our associated policies relating to compliance, health & safety, environmental management, ethical conduct, sustainability and responsible business operations.

2. Scope

This Statement applies to Nationwide Holdings Ltd (NWVA) and its wholly owned subsidiaries.

It applies to all employees, directors, contractors, suppliers and individuals acting on behalf of the Group across all business activities.

3. Statement

NWVA is committed to operating in a manner that is socially responsible, environmentally conscious and ethically sound.

We aim to foster a positive working environment where employees are valued, treated fairly, supported in their development and recognised for their contribution to the ongoing success of the business. We promote equality of opportunity, respect, professionalism and accountability throughout the organisation.

We seek to build and maintain long-term relationships with customers, suppliers and stakeholders through honesty, transparency, reliability and fair dealing. We expect those we work with to uphold standards consistent with our commitment to ethical business conduct and responsible business practices.

The Group seeks to work with suppliers and business partners that share its commitment to ethical conduct, responsible business practices and compliance with applicable legal and regulatory requirements.

The Group is committed to maintaining safe and healthy workplaces, minimising the environmental impact of its activities where reasonably practicable, and supporting sustainable operational practices across the business.

NWVA also recognises the importance of the communities within which we operate and will seek to support charitable, community and socially beneficial initiatives where appropriate and reasonably practicable.

4. Objectives

The objective of this Statement is to provide a framework for responsible business conduct across the Group and to support sustainable long-term growth through ethical decision-making, effective governance, stakeholder engagement, environmental responsibility and continual improvement.

The Group seeks to support employee wellbeing, maintain positive relationships with customers, suppliers and stakeholders, minimise environmental impact where reasonably practicable and contribute positively to the communities in which it operates.

Through these commitments, NWVA aims to strengthen organisational resilience, maintain stakeholder confidence and support the long-term success of the business.

5. Principles

NWVA will integrate social responsibility considerations into its business activities, decision-making processes and governance arrangements.

The Group will seek to act fairly, responsibly and transparently in all its dealings and will encourage a culture of integrity, professionalism and respect throughout the organisation.

Responsible business practices, environmental awareness, employee wellbeing, community engagement and ethical conduct will remain central to the way NWVA operates and develops in the future.

This Statement will be reviewed periodically to ensure it remains appropriate to the nature, scale and strategic direction of the Group.